



Figure 1: JNRCS working in the EOC on monitoring situation on the ground

Source: JNRCS

Emergency appeal No: **MDRS5002**

Timeframe of this response plan: **14 Months**

Number of people to be assisted: **3,000**

**Federation-wide funding requirement: 2,500,000 CHF**

**IFRC Secretariat funding requirement: 2,000,000 CHF**

## EXECUTIVE SUMMARY

Since the escalations of hostilities in Palestine-Israel there has been an increase in hostilities in the West Bank. The Jordan National Red Crescent Society (JNRCS) is increasing its readiness to respond to different scenarios, including the reception of wounded persons or persons in need of medical care and the need to scale up logistics and warehousing capacities to be able to respond to potential needs going forward as the situation develops. This country plan outlines the possible scenarios and the planned response and readiness of the National Society to respond to any further development of the situation. The plan also outlines the efforts to be taken by the JNRCS including repositioning of stock and strengthening the national society's capacities.

## NEEDS ASSESSMENT AND TARGETING

### Humanitarian impact of the crisis and resulting needs

Due to its geographical location and the close historical ties between Jordan and the Occupied Palestinian Territories (oPt), Jordan remains highly affected by the escalation of hostilities.

The security situation in Jordan remains stable with active demonstrations to the hostilities in Gaza and the West Bank consistent throughout the country.

While attention since 7 October has been focused on the humanitarian situation in Gaza, the situation in the West Bank has been deteriorating, becoming more volatile. The UN recorded increasing intensity and frequency of hostilities.

According to the Ministry of Health in Gaza at least 14,532 have been killed and over 35,000 injured. In addition, a further 216 have been killed and 2,859 injured in the West Bank since the start of the latest escalation on 7 October through to 22 November.

According to the United Nations and to the Palestine Ministry of Health, around 1.6 million Palestinians have been displaced from their homes in the Gaza Strip, and thousands of homes and properties have been destroyed.

Since the start of the hostilities in Gaza, the West Bank has been under lockdown with heavy movement and access restrictions between the different areas and cities throughout the Westbank, including East Jerusalem. This lockdown is isolating Palestinian communities and severely limiting their access to essential services including health and education. Impact on livelihood is also substantial as people are hesitant to go to their field for harvest. Access limitations have also impacted the access of workers and traders with valid permits preventing them from entering Israel and East Jerusalem through any checkpoints, this includes national staff members of humanitarian organizations. This is not only impacting the livelihoods of the affected population, as it is estimated to affect 200,000 Palestinian workers, but also impacting the ability of the humanitarian organizations' ability to provide essential services. As a result, an increasing economic hardship in the West Bank is already prompting demand for humanitarian assistance and essential services among vulnerable and marginalized communities.

In addition, there have been more than 320 attacks on health care. Almost 205 medical personnel have lost their lives and more than 220 have been wounded. MSF reports that 2023 has been the deadliest year since 2005. This impact on the healthcare sector and the movement restrictions will have a direct impact on the people in need of critical healthcare services. This includes injured people due to the escalations in the West Bank and Gaza and also people with chronic diseases. It is estimated that over 1000 patients in Gaza are in need of hemodialysis with most dialysis machines are in North of Gaza. A similar figure is also reported in the West Bank.

Under this appeal, the JNRCS intervention will focus on strengthening their response readiness for the following two scenarios:

1- The situation continues to be the same:

In this case, the hostilities will continue and the humanitarian situation in the West Bank will continue to deteriorate. Closure of crossings and access issues remain to be a challenge.

PRCS will exhaust its resources in providing medical care for the increasing number of patients and will request support in transporting injured people seeking specialized healthcare to Jordan.

JNRCS are planning preparedness activities to respond to this scenario by building their capacities in terms of staff, volunteers and facilities to be ready to receive these patients and injured people and their families and provide them with the healthcare and relief support they will need for a period of average 3 months during the period of recovery of the patients. JNRCS will continue its coordination with other actors in the country to make sure all the needs of the patients and their families are covered during their stay.

JNRCS are already being approached by independent organizations to discuss the possibility of this scenario.

2- The hostilities escalate in the West Bank:

In this case, humanitarian conditions will rapidly deteriorate, and health, and mobility of people will be greatly affected.

Coordination with PRCS will continue to take place and the response from JNRCS will be to scale up to act as a logistics hub for humanitarian assistance delivered from Jordan to PRCS in the West Bank. Healthcare services will remain available for the injured people and their families under this scenario.

For both scenarios, the JNRCS, in coordination with Red Cross and Red Crescent Movement partners will take a role in humanitarian diplomacy to advocate for a de-escalation to the hostilities and protection of civilians and critical services according to the International Humanitarian Law (IHL) and the Geneva conventions.

## CAPACITIES AND RESPONSE

### National Society capacity

For details on the National Society's ongoing response to the crisis, please refer to [IFRC GO](#).

Jordan National Red Crescent Society boasts over 800 volunteers, which support a total of 100 staff members in 10 branches.

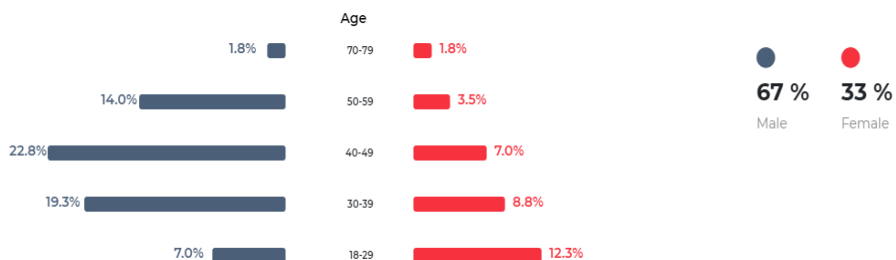


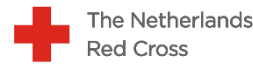
Figure 2: JNRCS Staff Desegregation

Source: FDRS

<p><b>National Society role in the national response</b></p>	<p>JNRCS is among the leading National organizations working with volunteers in the country, it has an auxiliary role to the government in the context of the humanitarian field and has a permanent presence across Jordan. The mandate of the JNRCS is to alleviate the suffering of the vulnerable groups, victims of armed conflicts and natural disasters and to protect their dignity and rights in a manner that preserves their lives, safety, security, and well-being.</p> <p>JNRCS network of 10 branches located in 10 governorates provides support through implementation of programs related to relief, health, psychosocial support and youth empowerment to the most vulnerable people living in Jordan.</p> <p>JNRCS owns and manages 126 bed hospital in Amman that includes five operation rooms, one Intensive Care Unit, a kidney dialysis unit, an Emergency Department, an imaging Unit(X-ray), a laboratory, one mobile clinic, one pharmacy and a blood bank.</p> <p>JNRCS also has an Emergency Operations Centre (EOC) that is activated in cases of national emergencies, equipped with adequate and advanced equipment.</p>
<p><b>Key areas of scale-up and strength</b></p>	<p><i>1. <b>Relief Activities:</b> including relief items distribution, such as cash and vouchers assistance, food parcels and hygiene kits.</i></p> <p><i>2. <b>Health Activities:</b> the health domain is one of the focus areas of JNRCS that covers primary, secondary and some tertiary health care services. Health services are all combined with health promotion programs focusing on the community-based health approach. Health activities target both refugees and Jordanians in vulnerable communities. Main activities of focus under this appeal include surgical intervention for war wounded patients, renal dialysis, PSS support to the war wounded patients and their families and transportation of medical cases from the border to the relevant healthcare provider.</i></p> <p><i>3. <b>Humanitarian Diplomacy:</b> JNRCS has a well-established experience in the field of humanitarian diplomacy and will continue its efforts to support the PRCS throughout this operation</i></p>
<p><b>Areas of new / additional capacities developed</b></p>	<p><i>The Jordan National Red Crescent Society (JNRCS) intends to build on its previous experiences and enhance its logistics and warehousing capacity to ensure preparedness. The existing warehouse of the national society will need to be rehabilitated and a second warehouse to be established to strategically preposition stocks in case of extension of support to the PRCS in the West Bank.</i></p>

## National Society partners

### Red Cross and Red Crescent partners active in Jordan



Name of Partner	Health & Care	Integrated Assistance	Protection & Prevention	NS Capacity Building	Details
IFRC	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	IFRC supports the NS in areas of NS development and response capacity strengthening including formulating of strategies, policies, capacity building for staff and volunteers.
Qatar Red Crescent	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(In-country Delegation integrated under IFRC) QRCS continues their bilateral partnership with JNRCS in the field of <b>Health</b> : providing health service to Syrian refugees in Zaatari Camp and provision of support to surgical operations, prosthetics and physical rehabilitation, support to cancer patients, kidney dialysis for renal failure patients. <b>Evolving Crisis</b> : support in distributing relief items of winterization support, non-food items, and food parcels.
Kuwaiti Red Crescent	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	KwRCS continue their bilateral partnership with JNRCS in the field of <b>Relief</b> : bread distribution, voucher assistance, food parcels and hygiene parcels distribution, seasonal distributions. <b>Health</b> : primary clinics and support of surgical operations.
Emirati Red Crescent	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	ERCS continues to support more than 8,000 orphans through JNRCS for full livelihood needs.
Iraqi Red Crescent	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(In-country representation within JNRCS) Bilateral partnership mainly for referral of Iraqi refugees to hospitals.
Netherland Red Cross	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Digitalization specially in data collection and analysis in the field of community engagement and accountability.
ICRC	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Mainly supporting the family of missing persons including MHPSS, emergency preparedness for the RC Action Teams (RCAT), supporting the communication at the NS among other activities,

## OPERATIONAL STRATEGY

### Scenario Planning

Scenario	Impact	Mitigating actions
The situation continues without further escalation	<ul style="list-style-type: none"> <li>As the situation continues, the healthcare facilities become overwhelmed with limited capacity to provide necessary healthcare. The PRCS requests support in transporting people with critical injuries and medical conditions to Amman for medical care.</li> <li></li> </ul>	<ul style="list-style-type: none"> <li>The JNRCS hospital in Amman is equipped with emergency medicine and equipment and ambulances to support transporting cases and provision of the necessary health services.</li> <li>The national society's staff and volunteers are trained to prepare for mobilization as needed.</li> <li>Prepositioning of stocks to support the families of injured people or transported people who are in need of medical care.</li> <li>The JNRCS Will coordinate with the different stakeholders in country on their role and their mandate in this situation.</li> <li>Establish a referral mechanism to ensure people have access to proper services.</li> </ul>
The situation escalates in the West Bank	<ul style="list-style-type: none"> <li>Injured or people in need of medical care are transported to the JNRCS hospital for medical care.</li> <li>Access to relief items and emergency medicine becomes limited in the West Bank.</li> <li>PRCS requests support (ambulance vehicles) due to targeting of ambulances.</li> <li>Jordanian citizens return from the West Bank to Jordan.</li> </ul>	<ul style="list-style-type: none"> <li>JNRCS activates its role in humanitarian diplomacy in coordination with movement partners to advocate for channeling of aid.</li> <li>Prepositioning of stocks to support the families of injured people or people in need of medical care.</li> <li>The hospital is equipped with emergency medicine and equipment.</li> <li>The JNRCS is ready to support is acting as a logistics hub to channel aid into the Westbank.</li> <li>JNRCS is working on procuring ambulances as a readiness activity to support the transportation of injured people or people in need of medical care to and from the borders.</li> <li>The JNRCS Will coordinate with the different stakeholders in country on their role and their mandate in this situation.</li> <li>Establish a referral mechanism to ensuring the people receive proper services.</li> </ul>

## People to be assisted

### Profiles, sex, and age breakdown of people targeted.

JNRCS plans to target the following groups:

- Injured or ill people transferred from the West Bank to Jordan for healthcare.
- The families of the injured people transferred to Jordan.
- The Jordanian returnees from the West Bank.

JNRCS assistance will be delivered based on humanitarian needs and with emphasis on marginalized groups and vulnerabilities.


*Cumulative overall targets since the beginning of the operation, Federation-wide*

Sex-age group	Total
Males over 18 years of age	1,200
Males under 18 years old	300
Females over 18 years old	1,200
Females under 18 years of age	300
<b>Total number of people to be assisted</b>	<b>3,000</b>


## ONGOING AND PLANNED OPERATIONS

### HEALTH & CARE INCLUDING WATER, SANITATION AND HYGIENE (WASH)

(MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT / COMMUNITY HEALTH)

 <b>Health &amp; Care</b>	Overall target: 3000	
	Female > 18: N/A	Female < 18: N/A
	Male > 18: N/A	Male < 18: N/A
<b>Objective:</b>	<b>Most vulnerable people are provided with quality health and care services including MHPSS.</b>	
<b>Priority Actions:</b>	<b>Activities:</b>	

	<p><b>Emergency Medical Services</b></p> <ul style="list-style-type: none"> <li>• <i>Transport wounded and injured patients or patients in need of medical care.</i></li> <li>• <i>Treatment of war wounded and injured people (surgical intervention).</i></li> <li>• <i>Contribute to cover the costs of hospital accommodation expenses for the people requiring overnight stay at the hospital and provision of medication, medical consumables, etc., and people requiring medical intervention.</i></li> <li>• <i>Treatment of critical medical treatment including kidney failure patients.</i></li> <li>• <i>Referring patients as appropriate to the different service providers.</i></li> </ul>
	<p><b>Mental Health and psychosocial support services (MHPSS)</b></p> <ul style="list-style-type: none"> <li>• <i>MHPSS support sessions to the patients and their families.</i></li> </ul>
	<p><b>Readiness healthcare activities:</b></p> <ul style="list-style-type: none"> <li>• <i>Procurement of renal dialysis machine.</i></li> <li>• <i>Procurement and repositioning of PSS kits.</i></li> <li>• <i>Procurement of war wounded surgical kits.</i></li> <li>• <i>Procurement of ambulances.</i></li> <li>• <i>Repositioning of first aid kits .</i></li> </ul>

 <p><b>WASH</b></p>	Overall target: 3000	
	Female > 18: N/A	Female < 18: N/A
	Male > 18: N/A	Male < 18: N/A
<b>Objective:</b>	<b>Most vulnerable people are provided with safe water, sanitation, and hygiene practices</b>	
<b>Priority Actions:</b>	<b>Activities:</b>	
	<p><b>Conflict affected families are well equipped with health and sanitation kits:</b></p> <ul style="list-style-type: none"> <li>• <i>Distribute Hygiene Kits for the patients and their families.</i></li> </ul>	

## INTEGRATED ASSISTANCE

(SHELTER, HOUSING AND SETTLEMENTS, MULTI-PURPOSE CASH)



## Food security and Livelihoods

Overall target: 3,000

Female > 18:

Female > 18:

Male > 18:

Male > 18:

**Objective:**

**Improve food security to crisis-affected populations**

**Priority Actions:**

### Relief assistance for basic needs

- *Repositioning of food parcels for 3 months primarily through establishing framework agreements*



## Cash and Voucher Assistance

Overall target: 3,000

Female > 18: N/A

Female > 18: N/A

Male > 18: N/A

Male > 18: N/A

**Objective:**

**Patients and their families are provided with unconditional cash and voucher assistance to address their basic needs.**

**Priority Actions:**


### Activities:

#### Unconditional cash and voucher assistance:

- *Conduct coordination on the national level with other humanitarian actors to set the transfer value -installments.*
- *Review the tools and adapt them to the current context.*
- *Provide unconditional cash assistance to the families of the patients. This cash is a one-off assistance to be used to cover their needs as needed.*
- *Monitoring and evaluating the CVA programme (post distribution monitoring, endline).*

## PROTECTION AND PREVENTION

(PROTECTION, GENDER, AND INCLUSION (PGI), COMMUNITY ENGAGEMENT AND ACCOUNTABILITY (CEA), MIGRATION)

 <b>Protection, Gender, and Inclusion</b>	Overall target: N/A	
	Female > 18: N/A	Female < 18: N/A
	Male > 18: N/A	Male < 18: N/A
<b>Objective:</b>	<b>The different people impacted are safe from harm including violence, abuse and exploitation, discrimination and exclusion, and their needs and rights are met.</b>	
<b>Priority Actions:</b>	<b>Activities:</b> <ul style="list-style-type: none"> <li><i>The CEA will help understand the needs of the affected people and facilitate their access to services including through referrals (eg hospitals and PSS centres), and scale up of infrastructure and equipment to guarantee access to services.</i></li> <li><i>Make sure that the most vulnerable have access to all services, including but not limited to people with specific needs and disabilities, and gender minorities.</i></li> <li><i>Improve the knowledge and capacity of staff and volunteers for effective engagement with affected people through trainings in CEA mechanisms, and digital feedback solutions integrated with Information Management (IM).</i></li> </ul>	
	<b>Feedback mechanisms</b> <ul style="list-style-type: none"> <li><i>The JNRCS will activate their feedback mechanisms. This includes JNRCS hot line, face to face and CEA platform.</i></li> </ul>	

## ENABLING APPROACHES

NATIONAL SOCIETY STRENGTHENING, COORDINATION AND PARTNERSHIPS

 <b>National Society Strengthening</b>	
<b>Objective:</b>	<b>National Societies respond effectively to the wide spectrum of evolving crises and their auxiliary role in disaster risk management is well defined and recognized.</b>

Priority Actions:	Activities:
	<p><b>Youth and Volunteer Management Development</b></p> <ul style="list-style-type: none"> <li>• <i>Training of volunteers on NDRT, Logistics, PSS, Volunteering in Emergencies, PMER, CEA and PGI.</i></li> </ul>
	<p><b>Logistic Development Support</b></p> <ul style="list-style-type: none"> <li>• <i>Rehabilitating existing warehouse.</i></li> <li>• <i>Establishing a secondary warehouse.</i></li> <li>• <i>Conducting a Logistics Training for relevant staff and volunteers.</i></li> </ul>
	<p><b>Human Resource Development</b></p> <ul style="list-style-type: none"> <li>• <i>Recruitment of a Program coordinator, Reporting Officer, DM Officer and Logistics Officer.</i></li> </ul>
	<p><b>PMER Development</b></p> <ul style="list-style-type: none"> <li>• <i>Conduct a PMER training for relevant staff and volunteers.</i></li> <li>• <i>Provide technical support in the development of JNRCS operational plan in terms of setting objectives, developing indicators, M&amp;E plans.</i></li> </ul>
	<p><b>Branch and Volunteering Development</b></p> <ul style="list-style-type: none"> <li>• <i>Provision of per-diems and volunteer insurance.</i></li> <li>• <i>Provision of visibility for volunteers.</i></li> <li>• <i>Provision of a Volunteering in Emergencies training.</i></li> </ul>
	<p><b>Communications</b></p> <ul style="list-style-type: none"> <li>• <i>Develop a media comms plan and strategy.</i></li> <li>• <i>Produce media material of the operation.</i></li> </ul>
	<p><b>Strengthening Auxiliary Role</b></p> <ul style="list-style-type: none"> <li>• <i>Conduct an auxiliary role workshop targeting all relevant stakeholders.</i></li> </ul>
	<p><b>Response Readiness</b></p> <ul style="list-style-type: none"> <li>• <i>Establish a secondary EOC.</i></li> <li>• <i>Update the contingency plans.</i></li> <li>• <i>Develop EOC related SOPs.</i></li> <li>• <i>Develop business continuity plan.</i></li> <li>• <i>Training on EOC management for staff and volunteers.</i></li> <li>• <i>Procurement of 3 fully-equipped ambulances and 3 sat-phones.</i></li> <li>• <i>Procurement of 1 Renal Dialysis Machine.</i></li> <li>• <i>(6.5%) NS Core Cost Contribution.</i></li> <li>• <i>Conduct a Lesson learnt workshop.</i></li> </ul> <p><b>CVA capacity strengthening:</b></p> <ul style="list-style-type: none"> <li>• <i>Conduct CVA training for the JNRCS staff and volunteers.</i></li> </ul>



## IFRC Secretariat Services

Objective:	The IFRC is working as one organization, delivering what it promises to National Societies and volunteers, and leveraging the strength of the communities with which they work as effectively and efficiently as possible.
Priority Actions:	Activities:
	<b>International Coordination and Humanitarian Diplomacy</b> <ul style="list-style-type: none"><li>• <i>The IFRC and National Societies will work together to coordinate international support for operations and an enhanced regional response capacity.</i></li><li>• <i>Operations will promote collaborations on humanitarian diplomacy and advocacy efforts, as well as joint activities in support of the National Society's operations.</i></li><li>• <i>Coordination will be enhanced at different levels, from local to global, and facilitated by the IFRC.</i></li></ul>



## Coordination and Partnerships

Objective:	Technical and operational complementarity is enhanced through cooperation among IFRC membership.
Priority Actions:	Activities:
	<b>Movement Coordination</b> <ul style="list-style-type: none"><li>• <b>Initial Coordination:</b> <i>Movement partner coordination efforts is planned as a priority action, to address the evolving situation, security concerns, and potential scenarios.</i></li><li>• <b>Proactive Membership Coordination:</b> <i>The IFRC country delegation actively engages in in-country membership coordination.</i></li><li>• <b>Regular Meetings:</b> <i>Organizes monthly meetings with partners to exchange updates and address critical issues.</i></li><li>• <b>Commitment to Collaboration:</b> <i>Demonstrates a strong commitment to effective coordination and communication among partners.</i></li></ul>
	<b>External Coordination</b> <ul style="list-style-type: none"><li>• <b>National or Local Government:</b> <i>Coordinates with government entities, local authorities, and regional governors as needed.</i></li><li>• <b>International Organizations and Development Agencies:</b></li></ul>

*Participates in relevant coordination forums and engage with different INGOs and UN entities on potential response.*

## Quality and accountability

*For the operation's Federation-wide indicator framework and data collected, please refer to [IFRC GO](#).*

As part of the IFRC mandate to ensure quality and accountability, measures are in place at the national level. With the rise of emergencies in MENA, the IFRC has tailored its strategy globally, regionally, and at the country level for a more quality and accountability-focused approach by creating a coherent, complementary, and context-relevant system as a fundamental and critical requirement for National Societies. Several priorities have surfaced for this response:

### **Performance and Quality Assurance**

This will be mainstreamed throughout all operations. Complementarity among information management, results monitoring, evaluation, reporting, risk management, and community engagement will be ensured to achieve quality programming and accountability toward the communities.

#### 1. Creating an efficient monitoring system

The IFRC and Federation partners will support National Societies in creating an efficient, effective, and feasible monitoring system to make sure that practical indicators are identified, verified, documented, and shared publicly when relevant. Relevant technical units will ensure that proper steps are taken for post-distribution monitoring (PDM) and that these are followed up together with input from the Planning, Monitoring, Evaluation and Reporting and Quality Assurance Unit at the IFRC MENA Regional Office. Sensitive reports will be acted upon according to the defined timeline.

#### 2. Federation-wide Approach

The Appeal is an opportunity to reaffirm the need for a collective picture of the Federation and its membership's contributions in response to the acute crisis and the need to regularly have coherent, consistent, and quality data on agreed indicators.

## ANNEX 1: NATIONAL SOCIETY RESPONSE PLAN – FEDERATION-WIDE FUNDING REQUIREMENT THROUGH VARIOUS CHANNELS

Total	NS Fundraising	Through IFRC	PNS1	PNS2	PNS3
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### FUNDING REQUIREMENTS

<b>Planned Operations</b>	<b>1,403,000</b>	<b>1,403,000</b>			
Shelter and Basic Household Items	0	0			
Food security and Livelihoods	96,000	96,000			
Multi-purpose Cash	243,000	243,000			
Health and Care	1,001,000	1,001,000			
Water, Sanitation & Hygiene	58,000	58,000			
Protection, Gender and Inclusion	5,000	5,000			
Community Engagement and Accountability	0	0			
Education	0	0			
Migration	0	0			
Risk Reduction, Climate Adaptation and Recovery	0	0			
Environmental Sustainability	0	0			
<b>Enabling Approaches</b>	<b>597,000</b>	<b>402,000</b>			
Coordination and Partnerships	8,000	8,000			
Secretariat Services	97,000	97,000			
National Society Strengthening	492,000	492,000			
<b>Total</b>	<b>2,000,000</b>	<b>2,000,000</b>			

## Contact information.

For further information, specifically related to this operation please contact:

### In the Jordanian Red Crescent

- Dr. Mohammed Al-Hadid, **President**, [president@jnrcs.org](mailto:president@jnrcs.org)
- Mutlaq El-Hadid, **Head of DMU**, [mutlaq.melhadid@jnrcs.org](mailto:mutlaq.melhadid@jnrcs.org)

### In the IFRC

- **IFRC Regional Office for Health, Disasters, Climate & Crises (HDCC) Unit:** Dr. Hosam Faysal, Regional Head of Health, Disasters, Climate & Crises (HDCC) Unit – MENA, email: [hosam.faysal@ifrc.org](mailto:hosam.faysal@ifrc.org)
- **IFRC Regional Office for Operations Coordinator:** Nader Bin Shamlan, Operations Coordinator MENA, email: [nader.binshamlan@ifrc.org](mailto:nader.binshamlan@ifrc.org)
- **IFRC Country Delegation:** Nehal Hefny, Head of IFRC Delegation- Jordan, email: [Nehal.Hefny@ifrc.org](mailto:Nehal.Hefny@ifrc.org)

### For IFRC Resource Mobilization and Pledges support:

- **IFRC Regional Office for MENA:** Yara Yassine, Regional Senior Officer – Acting Head of SPRM, Strategic Partnerships and Resource Mobilization; [yara.yassine@ifrc.org](mailto:yara.yassine@ifrc.org)

### For In-Kind donations and Mobilization table support:

- **Global Humanitarian Services and Supply Chain Management Unit, MENA Regional Office,** Goran Boljanovic, Regional Head, Global Humanitarian Services & Supply Chain Management email: [goran.boljanovic@ifrc.org](mailto:goran.boljanovic@ifrc.org), **Mobilization Coordinator (Surge),** Sera Coelho, email: [sera.coelho@ifrc.org](mailto:sera.coelho@ifrc.org)
- **Global Humanitarian Services and Supply Chain Management Unit, Geneva,** Nikola Jovanovic, Global Coordinator Supply Chain in Emergencies, email: [nikola.jovanovic@ifrc.org](mailto:nikola.jovanovic@ifrc.org)

### Reference



Click here for:

- [Link](#) to the Emergency Appeal and updates
- [Link](#) to the Mobilization Table